WE WANT YOU TO HAVE THE FACTS

We're committed to keeping you informed about your energy rates and helping you understand what's changing.

What's new on your bill Jan. 1

Your electric and natural gas rates are changing on Jan. 1.

Electric rates will include the quarterly **Supply Rate** adjustment, a **$4.06 monthly bill increase** for a typical residential electric customer using 750 kilowatts.

Electric and natural gas rates will include the annual **State and Local tax** adjustment:

- **$2.47 monthly bill increase** for a typical residential electric customer using 750 kilowatts
- **93 cent monthly bill increase** for a typical residential natural gas customer using 65 therms.

On Nov. 19, the Montana Public Service Commission (PSC) voted on our July 2024 request to update **our electric and natural gas rates.** A public hearing on that request was held in June. The final order to implement the Montana PSC action is expected to be issued by the PSC by Dec. 24. Bill impacts for natural gas and electric customers will be calculated as ordered by the PSC.

Understanding Your Bill

Your electric and natural gas bill includes several rate components:

Supply Rate: The cost of electricity and natural gas you use. The Electric Supply Rate adjusts quarterly. The Natural Gas Supply Rate generally adjusts monthly.

NorthWestern® Energy

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Delivery Rate: The cost of delivering energy to your home or business.

State and Local Tax: The cost of property taxes on the powerlines, pipelines, generation facilities and other energy infrastructure that provide energy service to our customers in Montana. Up to 14% of NorthWestern Energy's residential electric customers' monthly bills in 2025 were due to **State and Local Tax** costs, that are implemented by the State of Montana and flow through to customer bills.

Our Commitment

We're working hard to keep your service reliable and your bills as low as possible. Our electric reliability is better than the industry average, and our rates are below the national average. We carefully manage costs and invest in sustainable energy systems to serve you now and into the future.

Ways to Save

- Change out incandescent light bulbs used more than 3 hours a day with energy-efficient CFLs or LEDS.
- Check your hot water heater's temperature. You want it to be at 120 degrees F.
- Make sure your refrigerator is set between 37 and 40 degrees F and the freezer is between 0 and 5 degrees F.

Check out more low-cost or no-cost energy efficiency tips to help you save at NorthWesternEnergy.com/save

You can track your energy use and compare bills anytime in My Energy Account, NorthWesternEnergy.com/myenergyaccount

Assistance is Available

If you are having trouble paying your bill, please don't wait – reach out to us. We offer billing and payment options that may help.

Want to learn more?
Visit NorthWesternEnergy.com/Montana.